



## TOP 3 QUESTIONS

### How do I see my account?

Create a login at [www.prudential.com/online/retirement](http://www.prudential.com/online/retirement). Click Register Now and enter Social Security #, Date of Birth, and Zip Code. Make sure to complete the entire process.

### Prudential says I don't have an account, why?

- I. You are not yet eligible for an account; you must be a Level 1 employee (work history of 6 years with 700 contributing hrs or a total 4500 contributing hrs) or if a Level 2 then you must have 3 years in the plan with 1200 hrs.
- II. If you are a Level 1, then your personal information may not be correct, please email [MPPinfo@cccsc.net](mailto:MPPinfo@cccsc.net) and provide your Name, last 4 digits of SS#, Date of Birth, and Full Address.

### I have an account; how do I contribute?

Make sure you have completed your enrollment online at [www.prudential.com/online/retirement](http://www.prudential.com/online/retirement). Once complete go under Manage Account and select Contributions, there you can input the percentage you want deducted from your paycheck. Note that the deduction is taken from all participating employers.

When emailing [MPPinfo@cccsc.net](mailto:MPPinfo@cccsc.net) please make sure to **ALWAYS** include last 4 digits of your SS#, Date of Birth, and Full Address

## MPP Questions?

Have a Prudential account?  
Call 1-877-778-2100

Don't have an account? Email  
[MPPinfo@cccsc.net](mailto:MPPinfo@cccsc.net)

Login website  
[www.Prudential.com](http://www.Prudential.com)  
or download the  
Empower/Prudential  
App

**USMX-ILA Master Contract  
2018-2024**

**Effective 2018\*: \$1 per MC  
Man Hour**

**Effective 2020\*: Additional  
\$1 per MC Man Hour**

*\*only for Ports participating in effective year; may also have contributions on local cargo per local agreement*