



Contacting John Hancock

John Hancock can provide you with simple suggestions to help you on your journey to retirement.

Online access 24 hours per day, seven days per week

myplan.johnhancock.com

Log in to check out the personalized retirement planner tool. It's a unique and meaningful way to help you plan for your retirement.

Mobile device

[Download John Hancock's retirement app](#) for your iOS or Android device. Launch the app to log in to your account using your username and password.

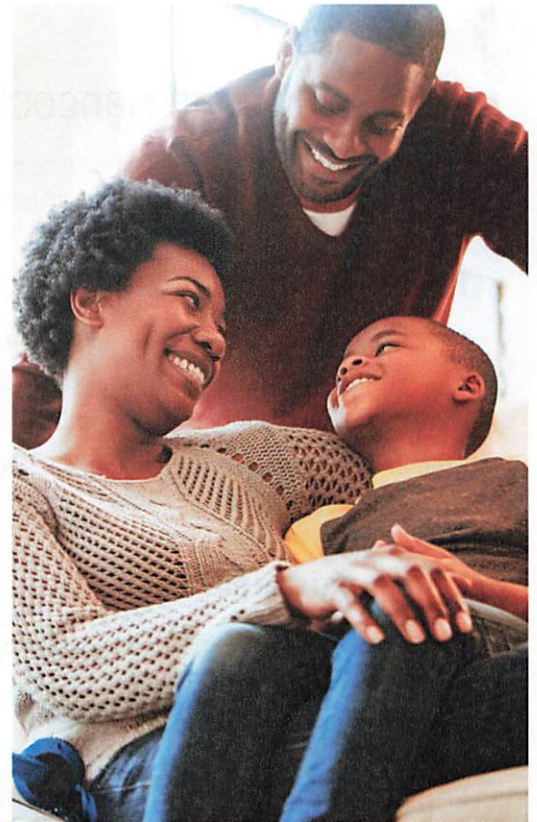
One-on-one support

833-38-UNION (or 833-388-6466)

For general account needs, call to access the automated voice response services or speak with a John Hancock representative, from 8:00 A.M. to 10:00 P.M., Eastern time, on New York Stock Exchange business days. You will need to provide your Social Security number and date of birth when calling.

Hablamos español—Llame al 888-440-0022 para información en español. Representantes están disponibles de lunes a viernes, de 8:00 A.M. a 10:00 P.M., hora del Este en días hábiles de la Bolsa de Valores de Nueva York. Cuando llame, tendrá que indicar su número de Seguro Social y su fecha de nacimiento.

To contact the Fund Office, [email MPPinfo@cccsc.net](mailto:MPPinfo@cccsc.net). Always include the last 4 digits of SSN, date of birth, and full address.



Download
John Hancock's
retirement app today



GET THE APP

Accessing John Hancock's website

Whether you're registering for the first time or you need a refresher, follow these steps to access your account online.

Register

Go to myplan.johnhancock.com and click **Register now**.

Step 1: Tell us about yourself. Enter your last name, Social Security number, and birthdate. Then click **Continue**.

Step 2: Create your username and password. You'll also enter your email address and mobile phone number. Then click **Create profile**.

You're registered!

You can now use your username and password to log in. If you ever forget, click **Forgot your username or password?**

Your future is important and planning for your retirement is part of it. **Take control and get online today!**



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